

November 13, 2024

To,
The Corporate Relations Department
The BSE Limited
Department of Corporate Services
Phiroze Jeejeebhoy Towers,
Dalal Street, Mumbai – 400001.

Ref:- Scrip ID:- 500126

To,
The Listing Department
The National Stock Exchange of India Limit
Exchange Plaza, Plot No. C/1, G Block,
Bandra Kurla Complex, Bandra (East),

Mumbai - 400051

Ref:- Scrip Code:- PGHL

Dear Sir / Madam,

Sub: Business Responsibility & Sustainability Report for the Financial Year ended June 30, 2024

Please find enclosed herewith the Business Responsibility & Sustainability Report for the Financial Year ended June 30, 2024 which forms a part of the Annual Report for the Financial Year ended June 30, 2024.

Kindly take the same on record and oblige.

Thanking you,

Yours faithfully, For Procter & Gamble Health Limited

Zeal Rupani Company Secretary



ANNEXURE I BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT 2023-24

Dear Shareholders,

We are presenting the Company's Business Responsibility and Sustainability Report for the Financial Year ended June 30, 2024.

Our objective is balanced top- and bottom-line growth, while serving the needs of all stakeholders — consumers, customers, employees, society and shareholders. We are growing and creating value through a strategy of five integrated choices - a focused product portfolio where performance drives brand choice, superiority (of product performance, packaging, brand communication, retail execution and consumer and customer value), productivity, constructive disruption, and an agile, empowered and accountable organization. This strategy is inherently dynamic and adapts to the changing needs of consumers, customers and society. We see success in environmental, social and governance areas, what we call Citizenship, as an opportunity to create competitive advantage that can drive shareholder value creation.

Our efforts in environmental sustainability are important to create superior propositions for consumers, customers, and shareholders, while improving our environmental impact. We seek to reduce the footprint of our operations and enable consumers to reduce their footprint.

In Community Impact, through our flagship Corporate Social Responsibility program – SEHAT (meaning Health), we aspire to make a meaningful impact in the area of Public Health.

We believe that it is important for our workforce to reflect the diversity of our consumers. We seek to foster an inclusive work environment where each individual can bring their authentic self, which helps drive innovation and enables us to better serve our consumers. Our ability to serve diverse consumers most effectively is enabled by a workforce and culture that understands, respects, and reflects the uniqueness of all the consumers we serve.

We are entering the new fiscal year keeping consumers at the center, and an organization passionate to serve and delight the consumer, along with all our stakeholders. When done well, consumers will benefit, customers will grow their businesses, employees will develop and thrive, we will have a positive impact on society, and shareholders will continue to be rewarded for their investment.

Milind ThatteManaging Director



SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

| Sr. No. | Particulars | Details | | |
|---------|---|--|--|--|
| 1. | Corporate Identity Number (CIN) | L99999MH1967PLC013726 | | |
| 2. | Name of the Company | Procter & Gamble Health Limited | | |
| 3. | Year of incorporation | 1967 | | |
| 4. | Registered office address | P&G Plaza, Cardinal Gracias Road, Chakala, Andheri (Eas | | |
| 5. | Corporate office address | Mumbai – 400099 | | |
| 6. | E-mail id | investorgrievance.im@pg.com | | |
| 7. | Telephone number | Tel no.: +91 022 6866 9000 | | |
| | | Investor helpline no.: +91 82919 02520 | | |
| 8. | Website | pghealthindia.com | | |
| 9. | Financial Year reported | July 1, 2023 to June 30, 2024 | | |
| 10. | Name of the Stock Exchange(s) where shares | BSE Limited | | |
| | are listed | National Stock Exchange of India Limited | | |
| 11. | Paid up capital | ₹ 16.59 Crores | | |
| 12. | Name and contact details (telephone, email | Ms. Zeal Rupani | | |
| | address) of the person who may be contacted | Company Secretary & Compliance Officer | | |
| | in case of any queries on the BRSR report | Tel no.: +91 022 6866 9000 | | |
| | | Email ID: investorgrievance.im@pg.com | | |
| 13. | Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together) | The disclosures under this report are made on Standalone basis | | |
| 14. | Name of Assurance Provider | Not applicable | | |
| 15. | Type of Assurance obtained | Not applicable | | |
| | | | | |

II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

| Sr. No. | Description of Main Activity | Description of Business Activity | % of Turnover of the entity |
|---------|--|---|-----------------------------|
| 1. | Manufacture and sale of health care products | Manufacture and sale of healthcare products, viz., vitamins, minerals and | 100% |
| | ouro producto | supplements | |

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

| Sr. No. | Product/Service | NIC Code | % of total Turnover contributed |
|---------|--|-----------|---------------------------------|
| 1. | Healthcare products viz., vitamins, minerals | NIC 21002 | 100% |
| | and supplements | | |

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

The Registered office of the Company is in Mumbai, and it has a manufacturing plant in Goa.

| Location | Number of plants | Number of offices | Total |
|---------------|------------------|-------------------|-------|
| National | 1 | 9* | 10 |
| International | - | - | - |

^{*} Includes number of depots/distribution centers/warehouses across India



19. Markets served by the entity:

a. Number of locations

| Locations | Number |
|----------------------------------|--|
| National (No. of States) | The Company has a pan-India presence, and its products are sold across |
| | India (28 States and 8 Union Territories). |
| International (No. of Countries) | 4 countries* |

^{*} During the Financial Year 2023-24, the Company exported products to 4 countries.

b. What is the contribution of exports

| Percentage of exports to the total turnover of the entity | 8% |
|---|----|
| | |

c. A brief on types of customers

The Company is engaged in manufacturing and selling of healthcare products, viz., vitamins, minerals and supplements. Patients are end consumers of the products. The Company's distribution channels (direct & indirect), inter alia, include distributors, health care professionals, pharmacies and chemists.

IV. Employees

At P&G, we are committed to an equal and inclusive workplace, by building equality and inclusion into the core of our business, unlocking value, and driving growth. We strive to create a workforce and culture that understands, respects, and reflects the uniqueness of all the consumers we serve, so that we can better meet their needs. For us, every individual matters and we support our employees so that they can make an impact, grow their skills, and feel valued, rewarded and inspired every day.

20. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

| S. No. | Particulars | Total | Male | | Female | | |
|--------|---------------------------|----------------|---------|-----------|---------|-----------|--|
| | | (A) | No. (B) | % (B / A) | No. (C) | % (C / A) | |
| | Employees (| other than w | orkers) | | | | |
| 1. | Permanent (D) | 216 | 160 | 74% | 56 | 26% | |
| 2. | Other than Permanent (E) | | | | | | |
| 3. | Total employees (D + E) | 216 | 160 | 74% | 56 | 26% | |
| | 1 | Norkers | | | | | |
| 4. | Permanent (F) | 1120 | 1010 | 90% | 110 | 10% | |
| 5. | Other than Permanent (G)* | 209 | 144 | 69% | 65 | 31% | |
| 6. | Total workers (F + G) | 1329 | 1154 | 87% | 175 | 13% | |

^{*} Other than permanent workers include contractual labour

b. Differently abled employees and workers: Nil

21. Participation/Inclusion/Representation of women

| Sr. No. | Designation | Total (A) | No. and percen | tage of females |
|---------|--------------------------------|-----------|----------------|-----------------|
| | | | No. (B) | % (B/A) |
| 1. | Board of Directors | 7 | 2 | 28.57% |
| 2. | Key Managerial Personnel (KMP) | 3* | 1 | 33.33% |

^{* 2} KMPs, viz., Mr. Milind Thatte, Managing Director and Mr. Lokesh Chandak, Executive Director and CFO are also part of the Board of Directors

22. Turnover rate for permanent employees and workers

| | F.Y. 2023-24 | | | F | F.Y. 2022-23 | | | F.Y. 2021-22 | | |
|---------------------|--------------|--------|--------|--------|--------------|--------|--------|--------------|--------|--|
| | Male | Female | Total | Male | Female | Total | Male | Female | Total | |
| Permanent Employees | 17.72% | 26.44% | 18.73% | 14.80% | 32.50% | 16.90% | 11.90% | 26.70% | 13.80% | |
| Permanent Workers | 40.64% | 51.69% | 41.9% | 19.17% | 43.09% | 19.51% | 10.00% | 8.30% | 9.80% | |



V. Holding, Subsidiary and Associate Companies (including joint ventures)

23. Names of holding / subsidiary / associate companies / joint ventures

| S. No. | Name of the holding / subsidiary / associate companies / joint ventures (A) | Indicate whether holding / Subsidiary / Associate / Joint Venture | % of shares held by listed entity | Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No) |
|--------|--|---|---|---|
| 1. | The Procter & Gamble Company, USA | Ultimate holding company | 52.18% (Indirect through its subsidiaries) | The Company is a subsidiary of The Procter & Gamble Company, USA, ("P&G US", together with all its subsidiaries "P&G"). The Company has adopted |
| 2. | Procter & Gamble Overseas India B.V., The Netherlands | Holding company | 52.18% (Direct shareholding) | P&G's global standards in P&G's Worldwide Business Conduct Manual as Company's business responsibility policy. The Company's business responsibility initiatives are guided by the global standards and practices followed by P&G US. |

VI. CSR Details

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover: ₹ 1129.49 Crores(iii) Net worth: ₹ 538.24 Crores

VII. Transparency and Disclosures Compliances

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

| Grievance Redressal | F.Y. 2023-24 | | | F.Y. 2022-23 | | |
|---|--|--|--|--|--|--|
| Mechanism in Place (Yes/No) (If Yes, then provide web- link for grievance redress policy) | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks |
| P&G's Worldwide Business | Nil | Nil | - | Nil | Nil | - |
| Conduct Manual (the WBCM) sets forth the Company's standards of business responsibility and any grievances with respect to the WBCM are handled in accordance with process set forth in the WBCM. | 44 | 9 | - | 59 | 17 | - |
| | Nil | Nil | - | Nil | Nil | - |
| | 4 | 1 | - | 7 | 5 | - |
| Web-link to the WBCM: | | | | | | |
| https://in.pg.com/policies- and-practices/worldwide- business-conduct-manual/ | | | | | | |
| The Company has dedicated contact details for investors and shareholders- | Nil | Nil | - | Nil | Nil | - |
| investorgrievance.im@ pg.com. | 5 | Nil | - | 20 | Nil | - |
| | Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy) P&G's Worldwide Business Conduct Manual (the WBCM) sets forth the Company's standards of business responsibility and any grievances with respect to the WBCM are handled in accordance with process set forth in the WBCM. Web-link to the WBCM: https://in.pg.com/policies-and-practices/worldwide-business-conduct-manual/ The Company has dedicated contact details for investors and shareholders-investorgrievance.im@ | Mechanism in Place (Yes/No) (If Yes, then provide web- link for grievance redress policy) P&G's Worldwide Business Conduct Manual (the WBCM) sets forth the Company's standards of business responsibility and any grievances with respect to the WBCM are handled in accordance with process set forth in the WBCM. Web-link to the WBCM: https://in.pg.com/policies- and-practices/worldwide- business-conduct-manual/ The Company has dedicated contact details for investors and shareholders- investorgrievance.im@ | Mechanism in Place (Yes/No) (If Yes, then provide web- link for grievance redress policy) P&G's Worldwide Business Conduct Manual (the WBCM) sets forth the Company's standards of business responsibility and any grievances with respect to the WBCM are handled in accordance with process set forth in the WBCM. Web-link to the WBCM: https://in.pg.com/policies- and-practices/worldwide- business-conduct-manual/ The Company has dedicated contact details for investors and shareholders- investorgrievance.im@ | Mechanism in Place (Yes/No) (If Yes, then provide web- link for grievance redress policy) P&G's Worldwide Business Conduct Manual (the WBCM) sets forth the Company's standards of business responsibility and any grievances with respect to the WBCM are handled in accordance with process set forth in the WBCM. Web-link to the WBCM: https://in.pg.com/policies- and-practices/worldwide- business-conduct-manual/ The Company has dedicated contact details for investors and shareholders- investorgrievance.im@ Number of complaints pending resolution at close of the year Nil Nil - 1 - Number of complaints pending resolution at close of the year Nil Nil - 1 - Number of complaints pending resolution at close of the year Nil Nil - Nil Nil - Nil - Nil Nil Nil Nil - Nil Nil Nil Nil - Nil | Number of complaints filed during the year Nil N | Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy) P&G's Worldwide Business Conduct Manual (the WBCM) sets forth the Company's standards of business responsibility and any grievances with respect to the WBCM are handled in accordance with process set forth in the WBCM. Web-link to the WBCM: https://in.pg.com/policies-and-practices/worldwide-business-conduct-manual/ The Company has dedicated contact details for investors and shareholders-investorgrievance.im@ Number of complaints filed during resolution at close of the year Nill Nil - Nil Nil Nil Nil Nil - Nil Nil Nil Nil - Nil Nil Nil Nil Nil - Nil |



26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

Note: Information provided in this report, including in response to this item, should not be construed as "material" for purposes of financial reporting, ESG reporting, or otherwise under SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, Indian Companies Act, 2013 (read with Rules thereunder), U.S. securities laws and regulations, or the laws or regulations of any jurisdiction. We provide information below on the environmental and social matters that we judge to be most relevant and meaningful to our business.

| busine | | | | | |
|--------|---------------------------------|---|--|---|--|
| S. No. | Material issue identified | Indicate whether risk or opportunity (R/O) | Rationale for identifying the risk / opportunity | In case of risk, approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) |
| 1. | Plastic packaging waste | Risk | The Company's products have plastic packaging. | The Company is committed towards reducing plastic packaging waste. The Company aims to design the consumer packaging to be recyclable or reusable; and to reduce the use of virgin petroleum plastic resin in consumer packaging. The Company has been collecting plastic packaging waste and fulfilling its Extended Producer Responsibility (EPR) Obligations. | Creating superior and sustainable packaging solutions represents an opportunity to delight consumers and retail partners and create incremental sales and profit in return. However, the cost of developing sustainable packaging alternative and cost of implementing processes to be put in place for compliance with EPR obligations in respect of reuse, recycle and end of life disposal of plastic packaging waste could be significant, especially with challenges such as absence or unavailability of technology solutions for developing alternative packaging, and lack of availability of post-consumer recycled (PCR) meeting appropriate quality standards. |
| 2. | Diversity and Inclusion | Opportunity | Diversity and Inclusion is good for our business – broadening our ability to better serve our consumers, as well as supplementing our efforts to attract, develop, and retain the best employees from the broadest pool of talent available. | Our Equality & Inclusion (E&I) efforts are integrated into how we serve diverse consumers. Our ability to do this most effectively is enabled by a workforce and culture that understands, respects and reflects the uniqueness of all the consumers we serve. | We believe that our E&I efforts provide us with a sustained competitive advantage and further enhances shareholder value. |
| 3. | Community impact | Opportunity | Being a good corporate citizen is core to who we are as a Company. Therefore, it remains a priority now, and in the future. | We continue to give back to the communities we serve through our flagship Corporate Social Responsibility program – SEHAT (meaning Health). With SEHAT, the Company aspires to make a meaningful impact to Public Health in India. | The Company is committed to making a positive impact in the communities we serve creating positive equity for P&G and its brands. |



SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements

Principle 1 Ethics, Transparency and Accountability (P1)

Principle 2 Safe Products & Products Lifecycle Sustainability (P2)

Principle 3 Employees' Well-being (P3)

Principle 4 Stakeholder Engagement (P4)

Principle 5 Human Rights (P5)

Principle 6 Environment Protection (P6)

Principle 7 Policy Advocacy (P7)

Principle 8 Inclusive Growth (P8)

Principle 9 Customer Value (P9)

| Sr. No. | Questions | P1 | P2 | Р3 | P4 | P5 | Р6 | P7 | P8 | Р9 |
|------------|---|--|--|---|---|--|---------------------------------|--|---|---------------------------|
| | Policy and management processes | | | | | | | | | |
| 1. | Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No) | | sibility | policy, v | | d P&G's ets fort | | | | |
| | b. Has the policy been approved by the Board? | | | | | its mee s Compa | | | | |
| | c. Web Link of the Policies, if available | https:// | | | icies-aı | nd-prac | tices/w | orldwid | de-busi | ness |
| 2. | Whether the entity has translated the policy into procedures | legal & | ethical ures in | respo | nsibilitie | orth core es, there et of var | e are c | letailed | policie | s and |
| 3. | Do the enlisted policies extend to your value chain partners | | | | | partners ation is | | | | |
| 4. | Name of the national and international codes/certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle. | for the the prin Internat Principl The Cor | UN Guinciples tional La es and mpany's | ding Pri concer abour O Rights a Health | nciples ning fui rganizat at Work & Safet | atement on Busi ndamention (ILO) (P5). y Enviro ternal st | ness ar tal right Declara | id Huma ts as se ation on manager | an Right et out Fundar ment sy | ts and in the nenta |
| 5. | Specific commitments, goals and targets set by the entity with defined timelines, if any. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met. | Continu We hav | ious eff ve mad | orts of orts of orts of orts | reducing icant p waste. | g enviror rogress We con of energ | nmental across tinue t | footpri our fo o be c | nt: cus are | |



| Sr. No. | Questions | P1 | P2 | Р3 | P4 | P5 | P6 | P7 | P8 | P9 |
|------------|---|--|---------------------|---------------------------------|-------------------------------|--|----------------------------------|--------------------------------|---------|-------------------|
| | Governance, leadership and oversight | | | | | | | | | |
| 6. | Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies). | Mr. Mili | nd That | te, Man | aging D | irector | | | | |
| 7. | Does the entity have a specified Committee of the Board/Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details. | The Ma | naging | Director | is resp | onsible | for deci | sion ma | aking. | |
| 8. | Details of Review of NGRBCs by the Company: | | | | | | | | | |
| | Performance against above policies and follow up action; and Compliance with statutory requirements of relevance to the | vith complaints filed as per process laid down in the WBCM, | | | | | | | | |
| | principles, and, rectification of any non- compliances a. Whether review was undertaken by | Compliance with statutory requirements is reviewed by the Boar of Directors, quarterly, including statutory requirements relevant ty NGBRC Principles. | | | | | | | | |
| | Director / Committee of the Board/ Any other Committee | | | | | | | s the | | |
| | b. Frequency of review | to the | NGBRC | Princip | les fror | on variou n time i egulation | to time, | | | |
| 9. | Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency. | Global indeper carries | Internandent out au | l Audit fulltime ıdits on | (GIA) fu Intern various | internal unction nal Cons s matte CM, on a | which c trols ex rs, inclu | onsists operts. Iding va | of a te | eam of inction |
| 10. | If answer to question (1) above is "No" i.e. not | all Princ | iples a | re cover | ed by a | policy, | reasons | to be s | tated: | |
| | The entity does not consider the Principles material to its business (Yes/No) | | | | | | | | | |
| | The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No) | | | | | | | | | |
| | The entity does not have the financial or/ human and technical resources available for the task (Yes/No) | | | | Not | : Applica | ble | | | |
| | It is planned to be done in the next financial year (Yes/No) | | | | | | | | | |
| | Any other reason (please specify) | | | | | | | | | |



SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1 - Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, **Transparent and Accountable**

Taken together, P&G's Purpose, Values and Principles are the foundation for P&G's unique culture. Throughout our history, our business has grown and changed while these elements have endured and will continue to be passed down to generations of P&G people to come. More information about our Purpose, Values and Principles are contained in the WBCM.

Percentage coverage by training and awareness programmes on any of the Principles during the financial

| Segment | Total number of training / awareness programmes held | Topics / principles covered under the training | % of persons in respective category covered by the awareness programmes |
|---|--|---|---|
| Board of Directors | 5* | Ethics & Stewardship principles-Whistle blower mechanism and PoSH compliance. Vigil mechanism (Ethics) Community impact- CSR initiatives Plastic Waste Regulations compliance Customer value & engagement | 100% |
| Employees (including Key Managerial Personnel) | 4** | Doing the Right Thing training - WBCM fundamentals (e.g. speaking up, reporting resources), Safeguarding & Managing Information, Protecting Privacy, Stewardship with Vendors & Physical Security Effective sourcing and third-party governance training Data Privacy training We See Equal- Equality & inclusion summit | 100% |

^{* *} Various topics discussed at Board & Committee meetings, and other connects held from time to time.

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website)

During the Financial Year, there were no material fines/penalties/punishment/award/compounding fees/ settlement amount paid (either monetarily or non-monetarily) as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015.

- 3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed- Not applicable
- 4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy

Yes, the Company has adopted the P&G anti-bribery Policy. The Company's anti-bribery policy prohibits bribes to government officials and employees everywhere we do business, including by Company employees

^{**} Above cover the system-monitored mandatory web-based trainings deployed to employees. Apart from the above, there are various other virtual and in-person trainings conducted from time-to-time to relevant employees, based on functions, new-joiners etc. on various topics such as Worldwide Business Conduct Manual, Prevention of Sexual Harassment, Data Privacy, Anti-bribery etc.



or by external parties operating on the Company's behalf. The Company conducts regular trainings for employees in order to create awareness of the anti-bribery policy. The anti-bribery policy is hosted on the Company intranet. Details of the anti-bribery policy forms part of the WBCM, which is available at https://in.pg.com/policies-and-practices/worldwide-business-conduct-manual/.

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

| | F.Y. 2023-24 | F.Y. 2022-23 |
|-----------|--------------|--------------|
| Directors | Nil | Nil |
| KMP | Nil | Nil |
| Employee | Nil | Nil |
| Worker | Nil | Nil |

6. Details of complaints with regard to conflict of interest:

| | F.Y. 20 | 23-24 | F.Y. 20 | 22-23 |
|--|----------------------|-------|---------|-------|
| | Number Remark Number | | Remark | |
| In relation to issues of Conflict of Interest of the Directors | Nil | Nil | Nil | Nil |
| In relation to issues of Conflict of Interest of the KMPs | Nil | Nil | Nil | Nil |

- 7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest- Not Applicable
- 8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured):

| | F.Y. 2023-24 | F.Y. 2022-23 |
|------------------------------------|--------------|--------------|
| Number of days of accounts payable | 184 | 239 |

9. Open-ness of business

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties:

| Parameter | Metrics | F.Y. 2023-24 | F.Y. 2022-23 |
|----------------------------|---|--------------|--------------|
| | a. Purchase from trading houses as % of total purchases | Nil | Nil |
| Concentration of Purchases | b. Number of trading houses where purchases are made from | Nil | Nil |
| | c. Purchases from top 10 trading houses as % of total purchases from trading houses | Nil | Nil |
| Concentration of Sales | a. Sales to dealers / distributors as % of total sales | 68.7% | 99.7% |
| | b. Number of dealers / distributors to whom sales are made | 13 | 13 |
| | c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors | 89.3% | 89.7% |



| Parameter | Metrics | F.Y. 2023-24 | F.Y. 2022-23 |
|---------------|---|--------------|--------------|
| Share of RPTs | a. Purchase (Purchase with related parties / total purchases) | 2.01% | 3.64% |
| | b. Sales (Sales to related parties / total sales) | 2.90% | 4.29% |
| | Loans & advances (Loans & advances given to related parties / total loans & advances) | Nil | Nil |
| | d. Investments (Investments in related parties / Total investments made) | Nil | Nil |

PRINCIPLE 2 - Businesses should provide goods and services in a manner that is sustainable and safe

Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the
environmental and social impacts of product and processes to total R&D and capex investments made by
the entity, respectively

| | 2023-24 | 2022-23 | Details of improvements in environmental and social impacts |
|-------|---------|---------|--|
| R&D | Nil | Nil | As the Company avails benefits of research and development of the Procter |
| Capex | Nil | Nil | & Gamble group across the globe, the Company has not incurred any expenditure on research and development during the Financial Year. The Company from time to time spends on energy efficient equipment, such as energy efficient pumps, energy efficient lighting etc. During the Financial Year, spend towards such equipment has not been substantial vs. total capital expenditure of the Company. |

2. a. Does the entity have procedures in place for sustainable sourcing?

The Company has a 'Responsible Sourcing Expectations for External Business Partners' which shares expectations with our external business partners on various areas, including, *inter alia*, legal compliance, respecting human rights, no child labour, no discrimination, environmental sustainability, prevention of bribery & corruption. Further, based on risk relevance of the nature of business or operations of the Supplier, certain assessments are undertaken, such as EcoVadis sustainability assessment or Sedex Members Ethical Trade Audit (SMETA).

b. If yes, what percentage of inputs were sourced sustainably?

100% of the Company's suppliers are covered under Company's 'Responsible Sourcing Expectations for External Business Partners'. Based on risk relevance of the nature of business or operations of the Supplier, certain suppliers are required to undertake assessments, such as EcoVadis sustainability assessment or Sedex Members Ethical Trade Audit (SMETA).

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life:

In accordance with the Plastic Waste Management Rules, 2016 (as amended from time to time), the Company has been collecting plastic packaging waste and fulfilling its Extended Producer Obligations (EPR).

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities. If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Yes, Extended Producer Responsibility (EPR) is applicable to the Company, and the Company has submitted the waste collection plan in line with the Extended Producer Responsibility (EPR) plan to Pollution Control Board.



PRINCIPLE 3 - Businesses should respect and promote the well-being of all employees, including those in their value chains

1. a. Details of measures for the well-being of employees

| Category | | | % of employees covered by | | | | | | | | | |
|----------|-------|-----------|---|----------|--|-------------|--|--------|--------------------|--------|-----------|------------|
| | Total | Health in | alth insurance Accident insurance Maternity benefits Paternity benefits D | | Accident insurance Maternity benefits Paternity benefits | | cident insurance Maternity benefits Paternity benefits Day Car | | Paternity benefits | | Day Care | facilities |
| | (A) | Number | % (B / A) | Number | % (C / A) | Number | % (D / A) | Number | % (E / A) | Number | % (F / A) | |
| | | (B) | | (C) | | (D) | | (E) | | (F) | | |
| | | | | Permanen | t employees | (other than | workers) | | | | | |
| Male | 160 | 160 | 100% | 160 | 100% | N.A. | N.A. | 160 | 100% | 160 | 100% | |
| Female | 56 | 56 | 100% | 56 | 100% | 56 | 100% | N.A. | N.A. | 56 | 100% | |
| Total | 216 | 216 | 100% | 216 | 100% | 56 | 100% | 160 | 100% | 216 | 100% | |
| | | | | Othe | r than Perma | nent employ | ees . | | | | | |
| Male | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | |
| Female | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | |
| Total | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | |

b. Details of measures for the well-being of workers

| Category | | | % of workers covered by | | | | | | | | |
|----------|-------|-----------|-------------------------|--------|---------------------------|-------------|-----------|-----------|------------|----------|------------|
| | Total | Health in | Health insurance | | Accident insurance Matern | | benefits | Paternity | / benefits | Day Care | facilities |
| | (A) | Number | % (B / A) | Number | % (C / A) | Number | % (D / A) | Number | % (E / A) | Number | % (F / A) |
| | | (B) | | (C) | | (D) | | (E) | | (F) | |
| | | | | | Permanent | workers | | | | | |
| Male | 1010 | 1010 | 100% | 1010 | 100% | | | 1010 | 100% | 1010 | 100% |
| Female | 110 | 110 | 100% | 110 | 100% | 110 | 100% | | | 110 | 100% |
| Total | 1120 | 1120 | 100% | 1120 | 100% | 110 | 100% | 1010 | 100% | 1120 | 100% |
| | | | | Othe | er than Perm | anent worke | rs* | | | | |
| Male | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| Female | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| Total | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |

^{*}Other than permanent workers are workers engaged through third-party contractors, and their well-being is managed through contractual terms & conditions with the third-party contractors.

c. Spending on well-being measures towards well-being of employees and workers (including permanent and other than permanent) in the following format:

| | F.Y. 2023-24 | F.Y. 2022-23 |
|---|--------------|--------------|
| Cost incurred on well-being measures as a % of total revenue of the Company | 0.25% | 0.25% |

2. Details of retirement benefits

| Benefits | | F.Y. 2023-24 | | F.Y. 2022-23 | | | | |
|----------|--|--|--|--|--|---|--|--|
| | No. of employees covered as a % of total employees | No. of workers covered as a % of total employees | Deducted and deposited with the authority (Y/N/N.A.) | No. of employees covered as a % of total employees | No. of workers covered as a % of total employees | Deducted and deposited with the authority (Y/N/N.A.) | | |
| PF | 100% | 100% | Yes | 100% | 100% | Yes | | |
| Gratuity | 100% | 100% | N.A. | 100% | 100% | N.A. | | |
| ESI | Nil | Nil | N.A. | Nil | 7% | Yes | | |



3. Accessibility of workplaces

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard

We recognize the importance of meeting the requirements of the Rights of Persons with Disabilities Act, 2016 and are taking steps to support the needs of individuals with disabilities. The Company has implemented various measures to provide accessible infrastructure, including ramps, wheelchair access, braille signages at meeting rooms and elevators, fire hooter and flasher with integrated fire alarm system, automated sliding doors, height adjustable workstations, reserved accessible parking for persons with disabilities etc.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy

The P&G Worldwide Business Conduct Manual (the WBCM) sets forth the Company's commitment to providing equal opportunities in employment. The WBCM prohibits employees from engaging in any form of unlawful discrimination. The WBCM requires employees to follow all anti-discrimination laws, and to ensure that employment decisions (such as recruiting, hiring, training, salary and promotion), do not discriminate against individuals on the basis of disability, race, colour, gender, age, national origin, religion, sexual orientation, gender identity, gender expression, marital status, citizenship, veteran status, HIV / AIDS status or any other legally protected factor.

5. Return to work and Retention rates of permanent employees and workers that took parental leave

| Gender | Permanent er | nployees | Permanent workers | | | |
|--------|---------------------|---|-------------------|------|--|--|
| | Return to work rate | rn to work rate Retention rate Return to work rate Re | | | | |
| Male | 100% | 100% | 100% | 100% | | |
| Female | 100% | 100% | 100% | 100% | | |
| Total | 100% | 100% | 100% | 100% | | |

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

| Yes/No (If Yes, then give details | Yes |
|-----------------------------------|---|
| of the mechanism in brief) | |
| Permanent Workers | The WBCM sets out several ways employees and others may report concerns, |
| Other than Permanent Workers | including via The Worldwide Business Conduct Helpline which is available via |
| Permanent Employees | telephone, email, or web reporting around the world 24 hours a day, seven days a |
| Other than Permanent | week. It is staffed by an independent company and can take calls in most languages. |
| Employees | Reports of actual or suspected violations may also be made anonymously, where |
| | allowed by applicable law. |

Membership of employees and worker in association(s) or Unions recognized by the listed entity

| Category | | F.Y. 2023-24 | | | F.Y. 2022-23 | |
|---------------------------|--|--|-------|--|--|---------|
| | Total employees / workers in respective category (A) | No. of employees / % (B, workers in respective category, who are part of association(s) or Union (B) | | Total employees / workers in respective category (A) | No. of employees / workers in respective category, who are part of association(s) or Union (B) | % (B/A) |
| Total Permanent Employees | 216 | Nil | Nil | 222 | Nil | Nil |
| - Male | 160 | Nil | Nil | 163 | Nil | Nil |
| - Female | 56 | Nil | Nil | 59 | Nil | Nil |
| Total Permanent Workers | 1120 | 41 | 3.66% | 1185 | 76 | 6.41% |
| - Male | 1010 | 40 | 3.96% | 1075 | 71 | 6.60% |
| - Female | 110 | 1 | 0.9% | 110 | 5 | 4.55% |



8. Details of training given to employees and workers

| Category | FY 2023-24 | | | | | | | FY 2022-2 | 23 | |
|----------|------------|--|---------|------------|------------|-------------------------------|---------|-------------------------|---------|---------|
| | Total | On Health and On Skill safety measures upgradation | | | Total | On Health and safety measures | | On Skill upgradation | | |
| | (A) | No. (B) | % (B/A) | No. (C) | % (C/A) | (D) | No. (E) | % (F/D) | No. (F) | % (F/D) |
| | | | Emp | loyees (ot | her than w | orkers) | | | | |
| - Male | 160 | 160 | 100% | 160 | 100% | 163 | 163 | 100% | 163 | 100% |
| - Female | 56 | 56 | 100% | 56 | 100% | 59 | 59 | 100% | 59 | 100% |
| Total | 216 | 216 | 100% | 216 | 100% | 222 | 222 | 100% | 222 | 100% |
| | | | | We | orkers | | | | | |
| - Male | 1010 | 1010 | 100% | 1010 | 100% | 1075 | 1075 | 100% | 1075 | 100% |
| - Female | 110 | 110 | 100% | 110 | 100% | 110 | 110 | 100% | 110 | 100% |
| Total | 1120 | 1120 | 100% | 1120 | 100% | 1185 | 1185 | 100% | 1185 | 100% |

9. Details of performance and career development reviews of employees and worker

| Category | | FY 2023-24 | | FY 2022-23 | | | |
|----------|--------------|------------|---------|------------|---------|---------|--|
| | Total (A) | No. (B) | % (B/A) | Total (C) | No. (D) | % (D/C) | |
| Employe | ees (other t | han worker | s) | | | | |
| - Male | 160 | 160 | 100% | 163 | 163 | 100% | |
| - Female | 56 | 56 | 100% | 59 | 59 | 100% | |
| | Worker | s | | | | | |
| - Male | 1010 | 1010 | 100% | 1075 | 1075 | 100% | |
| - Female | 110 | 110 | 100% | 110 | 110 | 100% | |

10. Health and safety management system

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes, we have a robust occupational health and safety management system which covers all employees and workers of the Company, including external parties, who work at or visit the Company's sites.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

We are committed to having safe and healthy operations around the world to protect the life and health of its employees and the community surrounding its operations, to protect its assets, to ensure business continuity and to engender public trust.

On a routine basis, the Company ensures that health, safety & environmental required tests, inspections and monitoring of devices, equipment, process systems, and facility systems are conducted per the required frequencies and procedures. We also ensure that results are assessed for potential risks and, if necessary, a remedial plan and schedule are developed.

On a non-routine basis, the Company ensures appropriate health, safety & environmental risk assessments, studies, classifications, and clearances are completed by appropriately trained or qualified persons before commissioning. We also ensure appropriate measures, including engineering and administrative controls, have been incorporated in the design and construction of facilities and operating systems to meet legal requirements and protect employees, the community and the environment from physical, health and environmental hazards.



c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

Yes, the WBCM requires every employee who becomes aware of, or suspects, any unsafe working conditions or other safety issues, to report the situation to the employee's manager, respective site safety leader or Legal immediately. Adequate measures are taken to mitigate any work-related hazards.

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes, employees and workers of the Company have access to non-occupational medical and healthcare

11. Details of safety related incidents:

| Safety Incident/Number | Category | 2023-24 | 2022-23 |
|---|----------|---------|---------|
| Lost Time Injury Frequency Rate (LTIFR) (per one million-person | Employee | Nil | Nil |
| hours worked) | Worker | Nil | Nil |
| Total recordable work-related injuries | Employee | Nil | Nil |
| | Worker | 2 | Nil |
| No. of fatalities | Employee | Nil | Nil |
| | Worker | Nil | Nil |
| High consequence work-related injury or ill-health (excluding | Employee | Nil | Nil |
| fatalities) | Worker | Nil | Nil |

12. Describe the measures taken by the entity to ensure a safe and healthy workplace

We are committed to promoting respect of our employees in the workplace, ensuring workplace health and safety, and ensuring fair employment practices. Accordingly, we are committed to the highest standards of safety to protect ourselves, our employees and external parties who work at or visit our sites. All P&G employees must follow safety and security procedures, as well as applicable laws and regulations. If employees are aware of, or suspect, any unsafe working conditions or other safety issues, they must report the situation to their manager, site safety leader or Legal immediately. If there are any concerns about health at work, the employee must promptly contact their site Health Services (Medical) unit.

13. Number of complaints on the following made by employees and workers

| | | 2023-24 | | | 2022-23 | |
|--------------------|--------------------------|---|-----|--------------------------|---------------------------------------|---------|
| | Filed during the year | Filed during Pending resolution the year at the end of year | | Filed during the year | Pending resolution at the end of year | Remarks |
| Working Conditions | Nil | Nil | Nil | Nil | Nil | Nil |
| Health & Safety | Nil | Nil | Nil | Nil | Nil | Nil |

14. Assessments for the year

| | % of your plants and offices that were assessed *(by entity or statutory authorities or third parties) |
|-----------------------------|--|
| Health and safety practices | 100% |
| Working conditions | 100% |

^{*} The Company has in place a compliance monitoring tool for assessing compliances with respect to various laws. Further, the company sites also go through extensive H&SE internal audits, periodically.

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions- Not applicable



PRINCIPLE 4 - Businesses should respect the interests of and be responsive to all its stakeholders

1. Describe the processes for identifying key stakeholder groups of the entity

Groups which are impacted or are likely to be impacted by the business operations of the Company or which impact or are likely to impact the business operations of the Company, are identified as key stakeholders of the Company. Key stakeholders identified by the Company are its employees, shareholders, consumers, customers, health care professionals, suppliers & value chain partners, government & regulatory bodies and community, at large.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group

| Stakeholder Group | | | Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify) | Purpose and scope of engagement including key topics and concerns raised during such engagement |
|---|-----|--|--|--|
| Employees | No | Regular organizational engagements (in-person & virtual) Email | Ongoing Event based | Employee engagement activities Learning and development Employee recognition Employee performance review and career development Employee safety and well-being |
| Shareholders / Investors | No | Annual general meeting Postal ballots/e-voting Website updates Newspaper notices Email | Annual Event based Event based Ongoing Event based | Engagement with management on business performance & strategy Seeking approval on resolutions Disclosure of information Resolution of share related grievances |
| Consumer | No | Advertisements on various media (TV, Social media, newspaper etc.) Website Email Phone | Ongoing | Awareness of Company's products Seeking consumer feedback Resolution of consumer queries / complaints |
| Customers | No | Email Phone Market visits and Inperson meetings | Ongoing | Distribution of goods |
| Healthcare professionals & pharmacies | No | Visits by sales executives, Round table discussions, pharmacist meetings, etc. | Regular | Detailing of Company' products |
| Suppliers & value chain partners | No | EmailPhoneSupplier portal- websiteMeetings | Ongoing | Sourcing related discussions Conducting third-party risk assessment for engaging suppliers |
| Government & Regulatory bodies | No | In-person meetings Advocacy through Trade Associations Email Statutory filings (electronic physical filing) | Ongoing | Advocacy on proposed laws and policies impacting business & operations Various applications, incl. licenses etc. Statutory compliances |
| Community | Yes | Connects via NGO partnersOn-ground field visits | Ongoing | CSR activities Equality & Inclusion objectives |



PRINCIPLE 5 - Businesses should respect and promote human rights

Respect for Human Rights is fundamental to the way we manage our business. This includes respecting and promoting the human rights of our employees, our external business partners, and the communities in which we live, serve, and operate. We support the U.N. Guiding Principles for Business and Human Rights, which respects and honors the principles of internationally recognized human rights, including those rights expressed in the International Bill of Human Rights (i.e., Universal Declaration of Human Rights, the International Covenants on Economic, Social and Cultural Rights, and the International Covenants on Civil & Political Rights); the principles concerning fundamental rights as set out in the International Labor Organization Declaration on Fundamental Principles and Rights at Work; and the United Nations Declaration of the Rights of Indigenous Peoples.

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity

| Category | | 2023-24 | | 2022-23 | | | | |
|----------------------|-----------|---------------------|------------|---------|---------------------|--------|--|--|
| | Total (A) | No. of employees / | % | Total | No. of employees / | % | | |
| | | workers covered (B) | (B / A) | (D) | workers covered (E) | (E /D) | | |
| | | Employees (other | than worke | rs) | | | | |
| Permanent | 216 | 216 | 100% | 222 | 222 | 100% | | |
| Other than permanent | - | - | - | | | | | |
| Total Employees | 216 | 216 | 100% | 222 | 222 | 100% | | |
| | | Workers | | | | | | |
| Permanent | 1120 | 1120 | 100% | 1185 | 1185 | 100% | | |
| Other than permanent | - | - | - | | | | | |
| Total Employees | 1120 | 1120 | 100% | 1185 | 1185 | 100% | | |

Note: All employees of the Company are trained on the expectations under the Worldwide Business Conduct Manual. Additionally, the WBCM compliance certifications are obtained from all Managers of the Company annually.

2. Details of minimum wages paid to employees and workers

| | 2023-24 | | | | 2022-23 | | | | | |
|-----------------------|--------------|--------------------------|-----------|------------|---------------------------|------|--------------------------|----------|---------------------------|----------|
| Category | Total (A) | Equal to Minimum Wage | | | More than Minimum Wage | | Equal to Minimum Wage | | More than Minimum Wage | |
| | | No. (B) | % (B / A) | No. (c) | % (C / A) | | No. (E) | % (E /D) | No. (F) | % (F/ D) |
| | | | Emplo | yees (othe | r than work | ers) | | | | |
| Permanent | 216 | Nil | Nil | 216 | 100% | 222 | Nil | Nil | 222 | 100% |
| Male | 160 | Nil | Nil | 160 | 100% | 163 | Nil | Nil | 163 | 100% |
| Female | 56 | Nil | Nil | 56 | 100% | 59 | Nil | Nil | 59 | 100% |
| Other than Permanent | - | - | - | - | - | - | _ | | _ | _ |
| Male | - | - | - | - | - | - | - | | _ | - |
| Female | - | - | - | - | - | - | _ | _ | _ | _ |
| | | | | Worl | kers | | | | | |
| Permanent | 1120 | Nil | Nil | 1120 | 100% | 1185 | Nil | Nil | 1185 | 100% |
| Male | 1010 | Nil | Nil | 1010 | 100% | 1075 | Nil | Nil | 1075 | 100% |
| Female | 110 | Nil | Nil | 110 | 100% | 110 | Nil | Nil | 110 | 100% |
| Other than Permanent* | - | - | - | - | - | _ | _ | | | _ |
| Male | - | - | - | - | - | _ | _ | - | | |
| Female | - | - | - | - | - | _ | _ | | | - |

^{*}Other than permanent workers' are workers engaged through third-party contractors, and their wages are managed by the third-party contractors, who are contractually obligated to comply with legal requirements, including compliance in respect of wages.



3. Details of remuneration/salary/wages

a. Median remuneration / wages:

| | | Male | | Female | | |
|---------------------------|--------|--|--------|--|--|--|
| | Number | Median remuneration / salary / wages of respective category (₹ In Lakhs) | Number | Median remuneration/ salary/ wages of respective category (₹ In Lakhs) | | |
| Board of Directors (BoD) | 7 | 23.25 | 2 | 21.75 | | |
| Key Managerial Personnel^ | 2 | 295.98 | 1 | 15.18 | | |
| Employees | 160 | 14 | 56 | 15 | | |
| Workers | 1010 | 4 | 110 | 7 | | |

[^] Includes Managing Director, Company Secretary and Chief Financial Officer

b. Gross wages paid to females as % of total wages paid by the entity

| | 2023-24 |
|---|---------|
| Gross wages paid to females as % of total wages | 14.85% |

4. Do you have a focal point responsible for addressing human rights impacts or issues caused or contributed to by the business?

Respect for Human Rights is fundamental to the way we manage our business. This includes respecting and promoting the human rights of our employees, our external business partners, and the communities in which we live, serve, and operate. We support the U.N. Guiding Principles for Business and Human Rights, which respects and honors the principles of internationally recognized human rights, including those rights expressed in the International Bill of Human Rights (i.e., Universal Declaration of Human Rights, the International Covenants on Economic, Social and Cultural Rights, and the International Covenants on Civil & Political Rights); the principles concerning fundamental rights as set out in the International Labor Organization Declaration on Fundamental Principles and Rights at Work; and the United Nations Declaration of the Rights of Indigenous Peoples.

We recognize that there will be times when national law and international human rights principles do not align, or where there are insufficient legal and regulatory frameworks or enforcement mechanisms. Wherever this is the case, we are committed to respecting human rights across our value chain, which encompasses our employees, our consumers, the communities where we do business, and our business partners.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues

We strive to promote a work environment of confidence and trust. Our employees hold themselves and one another accountable for operating with trust and integrity, for stepping up as leaders and owners of the Company, and for balancing stewardship with a passion to win.

The Company is committed to creating a work environment internally and with our business partners that fosters open communication and supports individuals in reporting potential violations. Employees and individuals in our operations or extended value chain can report violations at the Worldwide Business Conduct Helpline, which is staffed by an independent third party - 24 hours a day, seven days a week - and includes, where permitted by local law, an anonymous way to report concerns. The Company is committed to reviewing all allegations of wrongdoing with trained teams who ensure thorough, impartial and fact-based investigations. Retaliation for raising concerns in good faith will not be tolerated.

The Company will not knowingly condone or contribute to adverse human rights impacts caused by the actions of our business partners. When the Company becomes aware of an adverse impact, it engages to be part of the solution to address the issue or dilemma, including seeking to prevent or mitigate the adverse impact and working to enable effective remedy.

P&G Health

6. Number of Complaints on the following made by employees and workers

| | FY 2023-24 | | | FY 2022-23 | | |
|---------------------------------------|---|---|---------|---|---|---------|
| | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks | Number of complaints filed during the year | Number of complaints pending resolution at close of the year | Remarks |
| Sexual harassment | 1 | Nil | - | 3 | Nil | - |
| Discrimination at workplace | Nil | Nil | - | Nil | Nil | - |
| Child labour | Nil | Nil | - | Nil | Nil | - |
| Forced labour / Involuntary labour | Nil | Nil | - | Nil | Nil | - |
| Wages | Nil | Nil | - | Nil | Nil | _ |
| Other human rights related issues | Nil | Nil | - | Nil | Nil | - |

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013

| Parameter | FY 2023-24 | FY 2022-23 |
|--|------------|------------|
| Total complaints reported under Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH) | | 3 |
| Complaints on POSH as a % of female employees/workers | 0.6 | 1.77 |
| Complaints on POSH upheld | 1 | Nil |

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

P&G does not tolerate any form of retaliation against any person who reports a suspected violation in good faith. In addition, no one who participates or cooperates honestly and completely in the investigation of a report will be subject to retaliation for doing so. Anyone who retaliates against a person for making a good faith report or for participating in the investigation of a report would be subject to disciplinary action, which may include termination. Further information is contained in the WBCM and our global Anti-Retaliation Policy available to all employees.

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, Human Rights requirements, such as prohibition of use of Child labour or bonded labour, form part of various business agreements.

10. Assessments for the year

| | % of your plants and offices that were assessed (by entity or statutory authorities or third parties) |
|-----------------------------|---|
| Child labour | The Company has in place a compliance monitoring tool for assessing compliances |
| Forced/involuntary labour | with respect to various laws. Further, the company sites also go through extensive |
| Sexual harassment | Health, Safety, and Environment (HS&E) internal audits, periodically. |
| Discrimination at workplace | _ |
| Wages | |
| Others – please specify | |

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments: Not Applicable



PRINCIPLE 6 - Businesses should respect and make efforts to protect and restore the environment

1. Details of total energy consumption (in Joules or multiples) and energy intensity

| Parameter | 2023-24 | 2022-23 |
|--|----------|-----------|
| From renewable sources | | |
| Total electricity consumption (A) | - | |
| Total fuel consumption (B) | 28895 GJ | 49712 GJ |
| Energy consumption through other sources (C) | - | |
| Total energy consumed from renewable sources (A+B+C) | 28895 GJ | 49712 GJ |
| From non-renewable sources | | |
| Total electricity consumption (D) | 34432 GJ | 46140 GJ |
| Total fuel consumption (E) | 3242 GJ | 4531 GJ |
| Energy consumption through other sources (F) | - | |
| Total energy consumption from non-renewable sources (D+E+F) | 37674 GJ | 50671 GJ |
| Total energy consumed (A+B+C+ D+E+F) | 66569 GJ | 100383 GJ |
| Energy intensity per rupee of turnover (GJ / ₹ Lakhs) (Total energy consumption / turnover) | 0.59 | 0.83 |
| Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP) | 0.16 | 0.23 |

The Company has a diverse product mix with varying units of measure, and is unable to measure intensity vs. physical output.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency- No

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any-

Not applicable, as the Company does not fall in the category of industries mandated under PAT scheme.

3. Provide details of the following disclosures related to water

| Parameter | 2023-24 | 2022-23 |
|--|---------|---------|
| Water withdrawal by source (in kilolitres) | | |
| (i) Surface water | - | _ |
| (ii) Groundwater | 123718 | 216398 |
| (iii) Third party water (Municipal water) | 3642 | 3279 |
| (iv) Seawater / desalinated water | - | |
| (v) Others | - | |
| Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v) | 127360 | 219677 |
| Total volume of water consumption (in kilolitres) | 72605 | 128018 |
| Water intensity per rupee of turnover Water withdrawn (Kl) / turnover (₹ lakhs) | 1.13 | 1.82 |
| Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) | 0.31 | 0.52 |
| (Total water consumption / Revenue from operations adjusted for PPP) | | |

The Company has a diverse product mix with varying units of measure, and is unable to measure intensity vs. physical output.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency- No.



4. Provide the following details related to water discharged:

| Para | ameter | 2023-24 | 2022-23 |
|-------|--|---------|---------|
| Wat | er discharge by destination and level of treatment (in kilolitres) | | |
| (i) | To Surface water | | |
| | - No treatment | - | _ |
| | - With treatment | - | - |
| (ii) | To Groundwater | | |
| | - No treatment | - | - |
| | - With treatment | - | - |
| (iii) | To Seawater | | |
| | - No treatment | - | - |
| | - With treatment | - | - |
| (iv) | Sent to third-parties | | |
| | - No treatment | - | - |
| | - With treatment | - | - |
| (v) | Others (applied on-site) | | |
| | - No treatment | - | - |
| | - With treatment – Treated and applied on-site | 54755 | 91659 |
| Tota | al water discharged (in kilolitres) | 54755 | 91659 |

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

The Company continuously strives to achieve water efficiency.

6. Please provide details of air emissions (other than GHG emissions) by the entity

| Parameter | Please specify unit | 2023-24 | 2022-23 |
|-------------------------------------|---------------------------|---------|---------|
| NOx | NA | NA | NA |
| SOx | SO2 kg/hour | 0.58 | 0.41 |
| Particulate matter (PM) | Particulate matter mg/Nm3 | 195.83 | 169.86 |
| Persistent organic pollutants (POP) | NA NA | NA | NA |
| Volatile organic compounds (VOC) | NA NA | NA | NA |
| Hazardous air pollutants (HAP) | NA | NA | NA |
| Others – please specify | NA | NA | NA |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. No.

Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity

| Parameter | Unit | 2023-24 | 2022-23 |
|--|---------------------------------|---------|---------|
| Total Scope 1 emissions | Metric tonnes of CO2 equivalent | 263 | 375 |
| Total Scope 2 emissions | Metric tonnes of CO2 equivalent | Gross: | Gross: |
| | | 4708 | 6944 |
| Total Scope 1 and Scope 2* emissions per rupee of turnover (Total Scope 1 and Scope 2* GHG emissions / Revenue from operations) | MT per₹lakhs | 0.04 | 0.06 |
| Total Scope 1 and Scope 2* emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2* GHG emissions / Revenue from operations adjusted for PPP) | MT per₹lakhs | 0.01 | 0.01 |

The Company has a diverse product mix with varying units of measure, and is unable to measure intensity vs. physical output.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency- N



The Company's market-based Scope 2 Net GHG emissions is NIL, including application of Renewable Energy Certificates.

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

The Company contributes to the P&G's ambition to reduce Green House Gas (GHG) emissions across its operations. The Company will continue to strive in its efforts towards this ambition.

9. Provide details related to waste management by the entity.

(in metric tonnes)

| Parameter | 2023-24 | 2022-23 |
|---|-------------------|---------------|
| Total Waste generated | | |
| Plastic waste (A) | 32.59 | 48.05 |
| E-waste (B) | 1.71 | Nil |
| Bio-medical waste (C) | 0.50 | 0.98 |
| Construction and demolition waste (D) | Nil | Nil |
| Battery waste (E) | Nil | Nil |
| Radioactive waste (F) | Nil | Nil |
| Other Hazardous waste. Please specify, if any (G) | | |
| Used MS Drums | 42.71 | 45.00 |
| HDPE Drums /cnt | 10.10 | 10.17 |
| Gelatin waste | Nil | 50.53 |
| Residue/ Forerun | Nil | Nil |
| Resin | Nil | 1.52 |
| Other Non-hazardous waste generated. Please specify, if any (H) | | |
| Paper carton | 47.68 | 98.39 |
| Wood/Garbage | 25.51 | 45.89 |
| Glass waste | 15.91 | 38.47 |
| Total (A+B + C + D + E + F + G + H) | 176.00 | 339.00 |
| Waste intensity per rupee of turnover (Total waste generated / Revenue from operations) | 0.00 | 0.00 |
| Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) | 0.00 | 0.00 |
| (Total waste generated / Revenue from operations adjusted for PPP) | | |
| For each category of waste generated, total waste recovered through recycling, re-using | g or other recove | ry operations |
| Category of waste | | |
| (i) Recycled | 134.81 | 237.92 |
| (ii) Re-used | Nil | Nil |
| (iii) Other recovery operations | 50.36 | 49.03 |
| Total | 185.17 | 286.95 |
| For each category of waste generated, total waste disposed by nature of disposal method | od | |
| Category of waste | | |
| (i) Incineration | Nil | Nil |
| (ii) Landfilling | Nil | Nil |
| (iii) Other disposal operations (Coprocessing) | 84.45 | 52.05 |
| Total | 84.45 | 52.05 |

The Company has a diverse product mix with varying units of measure, and is unable to measure intensity vs. physical output. Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.- No



10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

Within our operations, we strive to grow responsibly and continuously improve our efficiency while reducing our carbon footprint.

The Company's plant at Goa is a zero-manufacturing-waste-to-landfill site, which means that no manufacturing waste is sent to landfill. The Company continues to be compliant with the government's Extended Producer Responsibility (EPR) guidelines on plastic packaging waste collection.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details.

| Sr no | Location of operations/offices | Types of operations | Whether the conditions of environmental approval / clearance are being complied with? (Y/N) | |
|----------------|--------------------------------|---------------------|---|--|
| | | | If no, the reasons thereof and corrective action taken, if any. | |
| Not applicable | | | | |

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws.

| Name and brief details | EIA Notification | Date | Whether conducted | Results | Relevant |
|------------------------|------------------|------|-------------------|------------------|----------|
| of project | No. | | by independent | communicated | Web link |
| | | | external agency | in public domain | |
| | | | (Yes / No) | (Yes / No) | |

Not Applicable

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances.

Yes, the Company is compliant with applicable environmental law, regulations and guidelines in India.

PRINCIPLE 7 - Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

- a. Number of affiliations with trade and industry chambers/ associations 1
 - b. List the top trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to

| S. No. | Name of the trade and industry chambers/ associations | Reach of trade and industry chambers / associations (State/National) | |
|--------|---|--|--|
| 1 | Indian Society Clinical Research (ISCR) | National | |

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities- Not applicable

PRINCIPLE 8 - Businesses should promote inclusive growth and equitable development

Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year

| Name and brief | SIA | Date of | Whether conducted | Results | Relevant Web | | |
|--------------------|--------------|--------------|-------------------|-----------------|--------------|--|--|
| details of project | Notification | notification | by independent | communicated in | link | | |
| | No. | | external agency | public domain | | | |
| | | | (Yes / No) | (Yes / No) | | | |
| Not applicable | | | | | | | |



2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity

| S. No. | Name of Project for which R&R is ongoing | State | District | No. of Project Affected Families (PAFs) | % of PAFs covered by R&R | Amounts paid to PAFs in the FY (In INR) | |
|-----------|--|-------|----------|---|-----------------------------|---|--|
| | Not applicable | | | | | | |

3. Describe the mechanisms to receive and redress grievances of the community

The WBCM sets out several ways employees and others may report concerns, including via The Worldwide Business Conduct Helpline which is available via telephone, email, or web reporting around the world 24 hours a day, seven days a week. It is staffed by an independent company and can take calls in most languages. Reports of actual or suspected violations may also be made anonymously, where allowed by applicable law.

The link to the Worldwide Business Conduct Manual is https://in.pg.com/policies-and-practices/worldwidebusiness-conduct-manual/

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers

| | 2023-24 |
|---|---------|
| Directly sourced from MSMEs / small producers | 18.27% |
| Directly from within India | 88.75% |

5. Job creation in smaller towns – Disclose wages paid to persons employed in the following locations, as % of total wage cost

| | 2023-24 |
|--------------|---------|
| Rural | 16.18% |
| Semi-Urban | 0.77% |
| Urban | 23.49% |
| Metropolitan | 59.56% |

PRINCIPLE 9 - Businesses should engage with and provide value to their consumers in a responsible manner

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback

Our Purpose is to provide branded products of superior quality and value that improve the lives of the consumers, now and for generations to come.

The Company has well-established consumer relations mechanism to address consumer complaints and feedback. Consumers can contact the Company through various mediums such as-

- Phone 1800-202-1364 or +91 22-24942113
- Email- Consumer Contact Email
- WhatsApp chat
- Link- Consumer Contact WhatsApp
- QR code-



2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about Environmental and social parameters relevant to the product, Safe and responsible usage, Recycling and/or safe disposal - 100%



The Company ensures compliance with legally mandated disclosure of information on product, across all products, including information on environmental and social parameters relevant to the product, safe and responsible usage, recycling or safe disposal, wherever relevant.

3. Number of consumer complaints in respect of the following

| | 2023-24 | | 2022-23 | |
|---|--------------------------------|---|--------------------------------|-----------------------------------|
| | Received during the year | Pending resolution at end of year | Received during the year | Pending resolution at end of year |
| Data privacy | Nil | Nil | Nil | Nil |
| Advertising | Nil | Nil | Nil | Nil |
| Cyber-security | Nil | Nil | Nil | Nil |
| Delivery of essential services | Nil | Nil | Nil | Nil |
| Restrictive Trade Practices | Nil | Nil | Nil | Nil |
| Unfair Trade Practices | Nil | Nil | Nil | Nil |
| Other – Product quality / performance, offers & promotions etc. | 130 | Nil | 142 | Nil |

4. Details of instances of product recalls on account of safety issues.

| | Number | Reasons for recall |
|-------------------|--------|--------------------|
| Voluntary recalls | Nil | Nil |
| Forced recalls | Nil | Nil |

5. Does the entity have a framework/policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, P&G has a detailed framework and policies on information security which cover risks related to cyber security. The Company also has a detailed framework and policies on risks related to data privacy. Various policies, standards, guidelines, and control requirements for cyber security and data privacy are communicated to employees on the Company's intranet site. The Company also undertakes trainings and awareness programs for employees on cyber security and data privacy. Details of P&G's consumer privacy policy can be viewed at https://privacypolicy.pg.com/en-IN/.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services

Not applicable, as there were no incidents or penalties/regulatory action levied in respect of issues pertaining to delivery of essential services; advertising; cyber security and data privacy of customers; re-occurrence of instances of product recalls; or product safety during the financial year 2023-24.

7. Provide the following information relating to data breaches:

| a. | Number of instances of data breaches | Nil |
|----|--|----------------|
| b. | Percentage of data breaches involving personally identifiable information of | Nil |
| | customers | Nist south a |
| c. | Impact, if any, of the data breaches | Not applicable |